

Position Opening: Server

We are recruiting Servers to join our crew. Experience in restaurants or customer service preferred, however any friendly and energetic person is encouraged to apply. The candidate must be able to work quickly and under pressure in a fast-paced environment. A good server will be positive, efficient, organized and possess strong communication skills. They must have an excellent work ethic, attention to detail and motivation to be a team player. Servers are responsible for providing excellent customer service to guests, taking orders in person and on the phone, delivering food to tables, bussing tables, cashiering and keeping the restaurant clean. The position includes pouring beer/wine if the server is at least 21 years old.

Starting Salary: \$10.20/hour plus tips

Job Type: Part to full time, must be available for nights/weekends and summer holidays/events.

Seasonal or Long Term position: April/May extending through October, some flexibility. There is an opportunity for long term employment and growth within our company.

Responsibilities & Desired Skills and Abilities

- Provide Excellent, Attentive Service to guests
 - Greet guests timely, help guide guests to table or bar seats.
 - Repeat orders back to customer, ensure they are enjoying their meal.
 - Deliver food to tables as soon as cook says "Order Up."
 - Promptly remove dirty dishes and napkins from table
 - Attention to detail, multitasking and managing several tables of diners
 - Handle any problems or mistakes in a professional manner
- Take food and drink orders from customers with a friendly, welcoming attitude
 - Knowledge of our menu, specials, beer on tap, 86 list
 - Respond to questions about the menu, make recommendations
 - Correctly and legibly use HSP Ticket Language on tickets
 - Project hospitality, engage with customers in a friendly manner
 - Follow House and State Laws with regard to sale of alcohol
- Bussing, cleaning and resetting tables
- Plating desserts, scooping ice cream, making milkshakes and other soft drinks
- Enter orders into TouchBistro point of sale software
- Prepare bills, collect payment
 - Cash handling
 - Processing credit card payments and gift cards
- Record reservations in Reservation Log and plan for Reservations during service
- Prep and Side work on Server Lists
- Complete Opening or Closing checklists
- Servers must have the ability to be on feet for several hours at a time
- An Alaska Training for Alcohol Professionals (TAP) card is required for servers over 21. Classes are available online, cost \$40 and are valid in Alaska for three years.

To apply, send Resume and completed Application (including References) to harborsidepizza@gmail.com or apply in person. Our Employment Application is available online at www.harborsidepizza.com.